



All LapCabby products include a lifetime warranty.



**Safety testing to the highest standard** our carts are certified to UL 60950-1 and rigorously tested for

- **flammability**
- **shock hazards**
- **surge protection**
- **stability**
- **durability**

ensuring you are safe!



**Delivered fully assembled** so no scratching your head when it won't go together properly! The carts are **carefully constructed** for a **high quality product!**



**Designed from scratch with no off the shelf components.** We design and mould all of the plastic components so they are perfect for the job! We use high quality materials and specially designed components to ensure each cart is **robust, rigid** and **sturdy!** So no broken or wobbly bits in the future!



**Wheels that make our carts easy to move and last a lifetime.** We fit hospital grade **tough rubberized wheels** (with locking facility). Engineered with a high gauge steel support and welded to the frame of the cart for better performance and greater durability!

## LapCabby Product Warranty

LapCabby proudly designs and manufactures units to provide a long lasting and dependable solution and therefore warrants that product supplied will be free from defects in materials and workmanship for the warranty period.

Warranty periods commence from the documented date of purchase or if no documentation exists from the date of manufacture.

LapCabby shall not be responsible for consequential loss or damages associated with any warranty claim and therefore the total warranty claim will be limited to the sale price of the product.

## Lifetime Warranty

All LapCabby products are warranted for the lifetime of the product subject to the following warranty exceptions.

## Warranty Exceptions

- All electrical and data items, these carry a 5 year warranty.
- Any warranty claim arising from product accidental damage, misuse, alteration, neglect, incorrect installation or failure to use the product under normal operating conditions and in line with LapCabby operation instructions.
- Costs relating to the packaging, transport, collection and return of faulty goods – all product returns to be suitably packaged to protect units from damage in transit.
- Damage caused by lightening, water, fire, acts of god, public disturbances, terrorism, incorrect power supplies, power shortages, unusual physical or electrical stress, or any other cause beyond the control of LapCabby.

## Warranty Repairs or Replacements

In the event that LapCabby determines that a product is covered by this warranty, LapCabby shall, at its sole discretion:

- Request that the product is returned to LapCabby or a LapCabby service agent for repair.
- Arrange for a replacement part to be delivered for end user replacement
- Arrange for a service engineer visit
- Arrange or authorise a third party repair

## Non-Warranty Repairs

If a product becomes damaged through no fault of materials or workmanship and hence is not covered by the lifetime warranty, then LapCabby or a LapCabby service agent will attempt to assist customers with their requirements.